



History Guide

Reporting to the Visitor Experience Manager, the History Guide will be responsible for:

- Delivering the highest standard of service to visitors and ensuring the Kylemore ethos of hospitality is always upheld;
- Providing visitors with all information necessary to enjoy their visit to its full potential;
- Giving history talks and guided tours;
- Engaging in historical research to improve the visitor experience;
- Performing daily housekeeping and collection care within the Kylemore Abbey Castle exhibitions and the Neo-Gothic Church to ensure they are well maintained;
- Assisting with the delivery of visitor experiences across the Estate, including educational and family-friendly activities;
- Other relevant duties as required.

The ideal candidate will:

- Have a friendly, engaging personality;
- Be able to provide customer service excellence;
- Have ability to work on own initiative and work well within a dynamic team;
- Have excellent interpersonal and communication skills, and good spoken English;
- Be energetic and hardworking;
- Have a flexible approach and be able to adapt with our needs;
- Possess an interest in Irish and local history.

This is a permanent full time position. To apply please email cover letter and CV to hr@kylemoreabbey.com by Friday 14th August.