



Restaurant & Catering Manager

Kylemore Abbey & Victorian Walled Garden is one of Ireland's most popular Visitor Attractions. Located in Connemara, Kylemore Abbey provides a complete visitor experience, showcasing the best of the West of Ireland while encompassing beauty, spirituality, and history. Kylemore offers visitors two dining options, the Kylemore Kitchen and the Garden Tea House, which combined seat over 300 people at one time, making it one of the largest dining facilities in the region. We are currently recruiting for an experienced Restaurant & Catering Manager to oversee the Restaurant and all Catering operations at Kylemore Abbey, reporting directly to the CEO.

Duties and Responsibilities

- Manage the daily operations of a busy restaurant and tea house.
- Be a key advocate for customer service and ensure the Kylemore Abbey ethos of hospitality is always upheld.
- Manage all staff reporting to the position, support and motivate them to maximise their development.
- Set clear goals and KPI's for the Department.
- Ensure the highest standards in health and safety, food safety, and hygiene are adhered to at all times.
- Inventory/stock management.
- Work with Marketing and other depts to develop plans and opportunities for business development and revenue growth.
- Implementation of SOPs.
- Assist in the development, implementation, and management of strategic plans for operational activity.
- Budget management and tracking.
- Participate in Management meetings and work closely with all with other departments to ensure continued customer excellence.
- Coordinate daily front- and back-of-house restaurant operations
- Control operational costs and identify ways to cut waste
- Appraise staff performance
- Interview/recruit new employees
- Interact with visitors to get feedback on product quality and service levels
- Other Duties as required.

The ideal candidate will:

- Have experience working in a leadership/managerial role in the hospitality industry.
- Possess a deep-established focus on customer service excellence.
- Have experience in budgeting and strategic planning processes.
- Display strong leadership and communication skills with the ability to build a collaborative and progressive team.
- Demonstrate an eagerness for continuous learning for his/herself and team.
- Be an innovative and creative thinker with excellent problem-solving skills.
- Be proficient in MS Office.

This is a full-time, permanent position with daytime hours, excellent wages and conditions.

To apply please email Cover Letter and CV to hr@kylemoreabbey.com . Closing date for receipt of applications is Friday 12th August, 2022.